

## **Broadway Swimming Club (BSC) - Code of Conduct for Parents**

1. Detail any special needs, allergies or health concerns relevant to the swimmer during the registration period. Any changes in the state of a child's health should be reported to a BSC Teacher prior to the lesson.
2. Arrive punctually for the lessons. Inform us via phone, text, email or social media if you will not be able to attend. If BSC has to change your child's group or time, please remember the change is to provide the most appropriate level of teaching and enable your child to progress to the best of their ability, it should be facilitated and encouraged at all times.
3. Ensure that your child is properly and adequately attired for the lessons including all relevant equipment. All swimmers are recommended to wear hats.
4. Encourage your child to obey the pool rules and teach them that they can only do their best with their swimming.
5. Behave responsibly as a spectator and treat swimmers, teachers, other parents and the Venue staff with due respect and therefore meeting the ASA commitment to equality, diversity and inclusion
6. Ensure that you do not use inappropriate language within the swimming venues.
7. Move around the venues quietly and considerately, keeping all children in your care safe and quiet, as the venues we use are also working environments.
8. Show appreciation and support to your child
9. If you are watching on poolside please do so quietly, so the swimming staff can maintain the safest possible environment for your child or children.
10. Ensure that you remain on poolside so that we can contact you should we need to.
11. As a child protection measure, the use of mobile phones or device with a camera is prohibited in the changing rooms or poolside.
12. Ensure that any child aged 8 or over must change in their own sex changing room (English Law)
13. Most of all help your child to enjoy their swimming, and to achieve and progress to the best of their ability. Broadway Swimming Club will undertake to:
  - Inform you at once if your child is ill or we have any concerns.
  - Ensure good child protection guidelines are followed at all times to keep your child safe
  - Ensure all activities are effectively taught and supervisedThe parent has a right to:
  - Make a complaint to a committee member if they feel that a Coach, Teacher or member of staff is not acting appropriately
  - Make a complaint to the Venue Manager if they feel that a member of the venue staff is not acting appropriately.
  - Any misdemeanours and breach of this code of conduct will be dealt with by Broadway Swimming Club.